ALCATEL 3003G Your mobile.....

Ouick Start Guide

For more information about how to use the phone please so to www.alcatelonetouch.com_to_download_complete_user_manua Moreover, from the website you can also consult FAQ, realize software upgrade, etc.



SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 25 of this user guide.

www.sar-tick.com

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 10 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

This product meets applicable national



It is designed to vary according to your preference.

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker

ALCATELONEtouch

Confirm an option (press the middle of the key)

Send a call

I.I Keys

Access call log (Redial) (press)

Switch on/Switch off the telephone (press and hold) Return to idle screen

Right softkey

Access your voicemail (press and hold)

In idle screen: Press and hold: Lock the keypad In edit mode: Press: input space Press and hold: switch language

You can access the function using the following options:

Select from widget bar, and then enter the sub-menu you require.

When you press "Options", you can have access to View, Send

message, Save to Contacts, Edit before call, Add to Blacklist,

Music

You can access this feature from the main menu by selecting "Music".

Images.....

A library links to the images (stored in "My images") in phone or SD card, set as Wallpaper, Power on/off display, and Incoming call image,

You will have full flexibility of managing music both on your mobile

In idle screen:

Press to access shortcuts En + R: Access to Bluetooth

En + P. Access to Profiles Fn + S: Access to Settings

In edit mode:

Press once: Input a top-half character Press twice: Lock the keyboard in top-half key input mode, then press again to unlock top-half

character input mode

Delete one by one (press) Delete one by one quickly (press and hold)

Move cursor to the next line

In edit screen: Press: Switch the uppercase and lowercase

Videos

FM radio

listen to it while running other applications

Contains all video clips (stored in "My videos") in phone or SD card

and enables you to play, send, set as power on/off display, delete,

Your phone is equipped with a radio (1) with RDS (2) functionality. You

can use the application as a traditional radio with saved channels or

with parallel visual information related to the radio program on the

display, if you tune to stations that offer Visual Radio service. You can

Access Wap options: Homepage, Bookmarks, Go to URL, Last

wap address, Recent pages, Offline pages, Service inbox,

To access volume interface, please press and hold the key

Then you can adjust the volume by pressing the __ key.

I.2 Status bar icons (1)

Battery charge level.

Vibrate alert: your phone vibrates, but does not ring or beep with the exception of the alarm.

Bluetooth status (Activated).

Bluetooth status (Connected to an audio device).

Keypad locked.

Headset connected

Call forwarding activated: your calls are forwarded.

Alarm or appointments programmed.

Level of network reception.

Voicemail message arrived.

Missed calls

Radio is on

SD card scanning completed

SIM card missing.

GPRS connection status (Activated)

(1) The icons and illustrations in this guide are provided for informational

The stopwatch is a simple application for measuring time with the

possibility to register several results and suspend/resume

Your mobile phone is fitted with a camera for taking photos and

send them in a multimedia message (MMS) to a mobile phone.

select them as incoming call image to a contact in your Contacts.

With this menu, you may personalise ringtones for different events

Camera.

shooting videos that you can use in different ways:

send them directly by MMS, Bluetooth.

customise your Home screen.

• store them as your creations in SD card or phone.

GPRS connecting

Music activated

MMS receipt in progress

Sending a MMS.

Silence mode: your phone does not ring, beep or vibrate with the exception of the alarm.

SMS unread

MMS unread.

(Flickering) Message list is full: your phone cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.

1.3 Home screen

131 Widget har

Widgets are convenient shortcuts for quick access from the Home

You can customize widget bar by "Settings\Phone settings\Widget

My files

You will have an access to all audio and visual files stored in phone or

To release the MicroSD card holder, slide it in the direction of the

arrow and lift it. Then insert the MicroSD card with the golden

contact downward. Finally, turn down the MicroSD holder and slide it

Bluetooth™

Access this feature by pressing "Menu" through Left softkey from the Home screen to enter the main menu, then selecting "Bluetooth".

Do not support hot plugging for MicroSD card.

Inserting and removing the memory card:

1.3.2 Change wallpaper

SD card in My files.

in the opposite direction to lock it.

You can select a folder to choose one image as favourite wallpaper by selecting "Options\Set as\Wallpaper"

Getting started......

2.I Set-up

Removing or installing the back cover



Removing and inserting the SIM card

your phone and remove battery before inserting or removing the SIM









housing. Make sure that it is correctly inserted. To remove the card. press and slide it out

Removing and installing the battery



Insert and click the battery into place, then close the telephone cover. Unclip the cover, then remove the battery.

Calendar

Calculator.....

Access this feature by selecting "Calculator" from the main menu.

Accessing "Recorder" from the main menu allows you to make voice

etc. Days with events entered will be marked in color

Recorder

display the result.

or sound recordings.

Charging the battery



Connect the battery charger to your phone and

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth or background-running applications when not in use: reduce the backlight time, etc.

You must insert your SIM card to make phone calls. Please power off 2.2 Power on your phone

Hold down the key until the telephone powers on.

2.3 Power off your phone

Hold down the key from the Home screen.

3.1 Making a call

Dial the desired number then press the - key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the 📵 key.

To hang up the call, press the Pkey.

Making an emergency call

If your phone is covered by the network, dial emergency number and press the key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking

3.2 Calling your voicemail (1)

To access your voicemail, hold down the w key.

3.3 Receiving a call

When you receive an incoming call, press the e key to talk and then hang up using the - key.

3.4 Available functions during the call

During a call, you can use your contacts, short messages, etc. without losing your correspondent.

Contact your network operator to check service availability.





Phone settings, Call settings, Security, Network, Connectivity, Restore default.

number/name, ringtone at a scheduled time. It helps you to politely escape from social situations at any time you wish. This call can be rejected by key . Activate a fake call by "Fake call mode\

Enable whitelist, only callers in the list can be connected.





function of your choice in order to customise your telephone:

/ Fake call

This program enables you to call yourself by simulating a caller

Enable blacklist, all callers in the list will be automatically blocked





With this menu, you may create the voice file and set it as the alarm

Enter a number, select the type of operation to be performed using World clock... the navigation keys, and enter the second number, then select "=" to

> The World clock shows current local time and the time zone in different cities.

Menu arrange

5.2 Write message

Navigation key:

2 Left softkey

O Pick up/Send call

Vibration alert (press and hold)

Call log (Idle screen)

Menu/Confirm an option

You can select "Messages\Write new SMS/MMS" from the main menu or access from widget o write text/multimedia message. One or more recipients can be added from contact list and you can remove a recipient by pressing Delete key. Press "Contacts" through \(\bigcap\) key to multi-select recipients from Contacts.

6 Fn kev

3 Right softkey

Switch off

End call

Switch on/

ALCATEL

MARIA

An SMS will be converted to MMS automatically when images, videos

Contacts.....

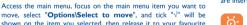
6.1 Consulting your contacts

6.2 Adding a contact

cause multiple SMS to be sent to your recipient.

You can access to this function by selecting "Contacts" from the main

You can add a new contact to phone or SIM card by selecting "Add



move, select "Options\Select to move", and tick "\" will be An SMS message of more than a certain number of shown on the item you selected, then release it to your favourite characters (the number of characters depends on your language) will be charged as several SMS. An MMS message containing photos and/or sounds may also be Show/Hide billed as more than one message. Specific letters Access the main menu, select "Options\Add and remove menu" (accent) will increase the size of the SMS, this may

Messages.

and select the left check box of the selected menu once to show/

hide, and then select "Done" to save the operation.

You may access this menu using the following options:

5.1 Access

Access from the main menu by selecting "Messages".

Change the order

Select prom widget bar, and then enter the sub-menu you









and SD card.

or sent by MMS, Bluetooth.

7.1 Access

Select from main menu

7.2 Available options

Add to Whitelist, Delete etc.

Depending on your network operator and market Depending on your network operator.

install applications and games to your phone

Apps store is an online software store, where you can download and

and environments

(1) The quality of the radio depends on the coverage of the radio station in that particular area.

IP4634_ALCATEL 3003G_QG_Eng_GB_09_130725.indd 1

Your phone includes a game. Select "Game settings", it allows you to manage settings, in which you may set background audio and vibration alert

Contact your network operator to check service availability.

Facebook (1)......

Facebook is a social utility that connects people with friends and others who work, study and live around them. It provides a number of features with which users interact, such as Wall, Pokes, etc.

To open an account online, please go to: http://m.facebook.com/.

Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone users to exchange news updates and ideas with a community in the form of messages or posts. Posts are displayed on the author's profile page and delivered to the author's subscribers or

To open an account online, please go to: http://m.twitter.com/.

You need to download the application to your phone for the first time May cause additional network charges for data flow to download this

General information......

Address: Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

1800 MHz bands.

C€1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com.

Protection against theft (1)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services TCT Mobile shall not be held legally responsible for such differences,

if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

(1) Contact your network operator for service availability.

Latin input mode......

There are two text entry methods that can be used to write Normal: this mode allows you to type a text by choosing a letter or

a sequence of characters - Predictive with the Zi mode: This mode speeds up the writing of your

Keypad inputting

Press once: Input a top-half character Press twice: Lock the keyboard in top-half key input mode, then press again to unlock top-half character input mode

Press: input space En+Space: switch input mode

> In abc (Multitapabc) input mode: Press once: only switch one character from minuscule to uppercase Press twice: lock uppercase input mode

Press once: unlock the uppercase In eZiabc (Smartabc) input mode:

Press and hold: delete one by one quickly

Press once: to eZi Abo Press twice: to eZi ABC Press: delete one by one

Telephone warranty

Your phone is warranted against any defect or malfunctioning Internet address: www.alcatelonetouch.com which may occur in conditions of normal use during the Hot Line Number: see "TCT Mobile Services" leaflet of warranty period of twelve (12) months (1) from the date of go to our Internet site

> Batteries (2) and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your

purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor Your telephone is a transceiver that operates on GSM with 900 and and present your phone with your proof of purchase.

> If the defect is confirmed, your phone or part thereof will be Your phone will not be repaired in case labels or serial numbers either replaced or repaired, as appropriate. Repaired Phone and (IMEI) have been removed or altered. accessories are entitled to a one (I) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes

The warranty period may vary depending on your country.

time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the estructions contained herein

TRAFFIC SAFETY: ven that studies show that using a mobile phone while driving a

itutes a real risk, even when the hands-free kit is used car kit, headset...), drivers are requested to refrain from using their At over 55°C the legibility of the phone's display may be impaired, obile when the vehicle is not parked. When driving, do not use your phone and headphone to listen to Emergency call numbers may not be reachable on all cellular networks.

music or to the radio. Using a headphone can be dangerous and forbidden in some areas. When switched on, your phone emits electromagnetic waves that car

interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem: do not place your phone on top of the dashboard or within an airbag

deployment area, check with your car dealer or the car manufacturer to make sure
Use only batteries, battery chargers, and accessories which are that the dashboard is adequately shielded from mobile phone RF

CONDITIONS OF LISE

You are advised to switch off the telephone from time to time to optimise its performance Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in to flashing lights, or when playing video games. These seizures or regular use, mobile telephones can interfere with other electrical or

electronic devices, or equipment using radio frequency. Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere. When the phone is switched on it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any,

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handser away from your ear while likelihood of such symptoms, please take the following safety using the "hands-free" mode because the amplified volume might cause precautions:

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation)

) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,

2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited. 3) Modification or repair performed by individuals not authorised

by TCT Mobile Limited or its affiliates or your vendor, 4) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical phones, download of files, crash,

high voltage, corrosion, oxidation...

There are no express warranties, whether written, oral or implied other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations My phone turns off by itself or exclusions may not apply to you.

Troubleshooting.....

Do not let children use the phone and/or play with the telephone and

substances that could create an allergic reaction

temperature range is -10°C to +55°C.

or broken to avoid any injury.

Do not paint it.

chargers or batteries.

feature on your phone.

though this is temporary and not serious.

Do not drop, throw or hend your mobile phone

important information stored in your phone.

You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone

Do not use the phone if the glass made screen, is damaged, cracked

recommended by TCT Mobile Limited and its affiliates and are

compatible with your phone model TCT Mobile Limited and its

affiliates disclaim any liability for damage caused by the use of other

Remember to make back-up copies or keep a written record of all

Some people may suffer epileptic seizures or blackouts when exposed

blackouts may occur even if a person never had a previous seizure or

a family history of such occurrences, please consult your doctor

before playing video games on your phone or enabling a flashing-lights

Parents should monitor their children's use of video games or other

features that incorporate flashing lights on the phones. All persons

should discontinue use and consult a doctor if any of the following

symptoms occur: convulsion, eye or muscle twitching, loss of

blackout. If you have experienced seizures or blackouts, or if you have

Before contacting the service centre, you are advised to follow the instructions below

You are advised to fully charge (🔲) the battery for optimal

Avoid storing large amounts of data in your phone as this may affect

· Use User Data Format to perform phone formatting, (to reset User Data format, hold down # while simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files, downloaded applications like MRE games will be lost permanently.

and carry out the following checks:

My phone is frozen or cannot switch on

· Check the battery contacts, remove and reinstall your battery, then turn your phone on

Check the battery power level, charge for at least 20 minutes

If it still does not work, please use User Data Format to reset

My phone has not responded for several minutes

Restart your phone by pressing and holding the key Remove the battery and re-insert it, then restart the phone

· If it still does not work, please use User Data Format to reset

Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the power key.

· Check the battery charge level

· If it still does not work, please use User Data Format to reset the phone

recommended by TCT Mobile Limited and/or its affiliates. This symbol on your telephone, the battery and the accessories means that these phones must be taken to

- Do not play or use a flashing-lights feature if you are tired or need Batteries must be disposed of in accordance with locally applicable

Take a minimum of a 15-minute break hourly.

When replacing the cover please note that your phone may contain Play in a room in which all lights are on.

Play at the farthest distance possible from the screen Always handle your phone with care and keep it in a clean and dust-If your hands, wrists, or arms become tired or sore while playing, Do not allow your phone to be exposed to adverse weather or stop and rest for several hours before playing again.

environmental conditions (moisture, humidity, rain, infiltration of If you continue to have sore hands, wrists, or arms during or after liquids, dust, sea air, etc). The manufacturer's recommended operating playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

All phones with this sign must be brought to these collection points To prevent possible hearing damage, do not listen at high In non European Union jurisdictions: volume levels for long periods. Exercise caution when Items of equipment with this symbol are not to be thrown into holding your device near your ear while the loudspeaker ordinary bins if your jurisdiction or your region has suitable recyclinis in use.

PRIVACY:

ease note that you must respect the laws and regulations in force in risdiction or other jurisdiction(s) where you will use your pile phone regarding taking photographs and recording sounds with pobile telephone. Pursuant to such laws and regulations, it may e strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or listribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidentia ersations or take a photograph of another person; the ufacturer, the seller or vendor of your mobile phone (including ator) disclaim any liability which may result from the improper

BATTERY: Before removing the battery from your phone, please make sure that the phone is switched off.

Observe the following precautions for battery use: Do not attempt to open the battery (due to the risk of toxic fumes

awareness, involuntary movements, or disorientation. To limit the

Do not puncture, disassemble or cause a short-circuit in a battery, Do not burn or dispose of a used battery in household rubbish or

store it at temperatures above 60 °C.

My phone cannot charge properly

Make sure you are using an ALCATEL ONE TOUCH battery and the charger from the box

Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the

Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.

Make sure charging is carried out under normal conditions (0°C

When abroad, check that the voltage input is compatible

My phone cannot connect to a network or "No service" is

Try connecting in another location

Verify the network coverage with your operator Check with your operator that your SIM card is valid

Try selecting the available network(s) manually

Try connecting at a later time if the network is overloade

My phone cannot connect to the Internet

Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box

Make sure that the internet access service of your SIM card is

Check your phone's Internet connecting settings

Make sure you are in a place with network coverage Try connecting at a later time or another location

Make sure the service of your SIM card is available

 Make sure the SIM card has been correctly inserted. Make sure the chip on your SIM card is not damaged or scratched

Unable to make outgoing calls

EXPOSURE TO RADIO WAVES.

 Make sure you have dialed a valid number and press the send key For international calls, check the country and area codes

environmental regulations. Only use the battery for the purpose for

which it was designed. Never use damaged batteries or those not

collection points at the end of their life:

They will then be recycled, preventing substances being disposed of in

and collection facilities; instead they are to be taken to collection

CALITION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY

AN INCORRECT TYPE, DISPOSE OF USED BATTERIES

Mains powered chargers will operate within the temperature range of:

The chargers designed for your mobile phone meet with the standard

for safety of information technology equipment and office equipment

use. They are also compliant to the ecodesign directive 2009/125/EC.

Due to different applicable electrical specifications, a charger you

purchased in one jurisdiction may not work in another jurisdiction.

Proof of compliance with international standards (ICNIRP) or with

European Directive 1999/5/EC (R&TTE) is required of all mobile

phone models before they can be put on the market. The protection

of the health and safety for the user and any other person is an

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR

essential requirement of these standards or this directive

these items of equipment

the environment, so that their components can be reused.

These collection points are accessible free of charge.

In European Union countries:

sints for them to be recycled

CHARGERS

0 °C to 40 °C

PADIO WAVES

ACCORDING TO THE INSTRUCTIONS

They should be used for this purpose only.

- Collection bins at points of sale

- Municipal waste disposal centres with specific bins for

- Make sure your phone is connected to a network, and the network is not overloaded or unavailable Check your subscription status with your operator (credit, SIM
- card valid, etc.) Make sure you have not barred outgoing calls

Make sure that your phone is not in flight mode

Unable to receive incoming calls

Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)

Check your subscription status with your operator (credit, SIM card valid, etc.)

Make sure you have not forwarded incoming calls

Make sure that you have not barred certain calls Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is

Check that you have subscribed to this service with your operato

Your caller has concealed his/her name or number

I cannot find my contacts Make sure your SIM card is not broken

Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone

The sound quality of the calls is poor You can adjust the volume during a call by pressing the navigation

Check the network strength Make sure that the receiver, connector or speaker on your phone Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio freque electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement know as the Specific Absorption Rate, or SAR. The SAR limit for mobile

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded

Head SAR	G311700 + Bidetootii	0.002 VV/Kg
Body-worn SAR	GSM900 + Bluetooth	0.811 W/kg
values stated above. This	AR values for this device are usual is because, for purposes of system the network, the operating pow	n efficiency and to

The lower the power output of the device the lower its SAR value Body-worn SAR testing has been carried out at a separation distance of 10 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone. For more information you can go to www.alcatelonetouch.com

Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf. Your telephone is equipped with a built-in antenna. For optimal operation

you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an ALCATEL ONE TOUCH

When I select a number from my contacts, the number cannot be dialed

Make sure that you have correctly recorded the number in your

Make sure that you have selected the country prefix when calling

I am unable to add a contact in my contacts Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or

personal directories)

My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

I cannot access my voicemail Make sure your operator's voicemail number is correctly entered in

Messages\Alerts\Voicemail" Try later if the network is busy

I am unable to send and receive MMS

Check your phone memory availability as it might be full Contact your network operator to check service availability and

check MMS parameters Verify the server centre number or your MMS profile with you

The server centre may be swamped, try again later

Regulatory information...

The following approvals and notices apply in specific regions as noted.

ences de protection en ce qui concerne la compatibilité électromagnétique)
- EN 301 489-1 v.1.9.2 (2011-09), EN 301 489-7 v.1.3.1 (2005-11) , , EN 301 489-17 v.2.1.

CT Mobile Europe SAS - Siège social : 55 Avenue des Champa Pierreux, immeuble Le Capitole 92000 Nanterre F SAS 84 capital de 23 031 072 auros - RCS Nanterre B 440 038 222 - Siret 440 038 222 000 38 APE 4652Z

The flickering icon is displayed on my standby screen

You have saved too many short messages on your SIM card; delete

dy, Inc. nue 6731, 22101 McLean, Virginia, United States CE 1588

ct identification / Identification du produit :
ALCATEL 3003G type Tigris MMS
Vous TCT Mobile Europe SAS
55, avenue des Champs Pierreux
2000 Nantares

-ub), tam 3.2 (effective use of spectrum so as to avoid harmful interferences efficace du apacitre racidelectrique de façon à éviter les interférences - EN 301 511 v.9.0.2 (2003-03), EN 300 328 v.1.7.1 (2006-10),

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Contact your network operator to obtain the PUK code (Personal Unblocking Key

some of them or archive them in the phone memory

I am unable to connect my phone to my computer Make sure that you're using the right cable from the box

SIM card PIN locked

I am unable to download new files Make sure there is sufficient phone memory for your download

Check your subscription status with your operator The phone cannot be detected by others via Bluetooth

Make sure that Bluetooth is turned on and your phone is visible

to other users Make sure that the two phones are within Bluetooth's detection

Wait for at least 20 minutes after removing the charger to obtain

Select the microSD card as the location to store downloaded files

How to make your battery last longer Make sure you follow the complete charge time (minimum 3 hours) After a partial charge, the battery level indicator may not be exact.

an exact indication Switch on the backlight upon request Deactivate Bluetooth when not in use ALCATEL is a trademark of Alcatel-Lucent and is used under license by TCT Mobile Limited.

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