

www.alcatelonetouch.com

For more information on how to use GO WATCH, please go to www.alcatelonetouch.com and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions, and so much more.

ALCATEL
onetouch.

go watch

SM-03



ALCATEL
onetouch.

Introduction

GO WATCH

Wear, Feel, Touch and Experience it.

- Raise your hand with the screen towards you to wake up your GO WATCH and see the time.
- Track your daily activities and monitor your sleep.
- Control your device's Music Player and Camera.
- Measure your heart rate during a workout or while resting.

Onetouch Move

Onetouch Move helps you to pair the GO WATCH with your device, review your activities, set goals, etc. (Page 15)

You can download this app in any of the following ways:

- Search for "**Onetouch Move**" in the Google Play Store. (For Android)
- Search for "**Onetouch Move**" in the Apple Store. (For iOS)
- Scan the following QR code:



Minimum requirements for paired devices

- Android 4.3
- iOS 7
- Bluetooth 4.0

Compatible devices⁽¹⁾:

- ALCATEL ONETOUCH idol 3 (4.7)
- ALCATEL ONETOUCH idol 3 (5.5)
- ALCATEL ONETOUCH POP 3 (5.5)
- ALCATEL ONETOUCH Go Play
- ALCATEL ONETOUCH HERO 2
- ALCATEL ONETOUCH IDOL X+
- ALCATEL ONETOUCH PIXI 8
- ALCATEL ONETOUCH PIXI 7
- ALCATEL ONETOUCH POP D5
- ALCATEL ONETOUCH POP ASTRO
- iPhone6 Plus
- iPhone6
- iPhone5s
- iPhone5c
- iPhone5
- iPhone4s
- LG G3
- LG Nexus 5
- Samsung Galaxy S6 edge
- Samsung Galaxy S6

(1) This list only contains the most well-known devices compatible with our GO WATCH.

- Samsung Galaxy S5
- Samsung Galaxy Note4
- Samsung Galaxy Note3
- Samsung Galaxy Note edge
- HTC One E9
- HTC One (M8)
- Motorola Moto X
- HUAWEI Ascend P7
- HUAWEI Ascend P8

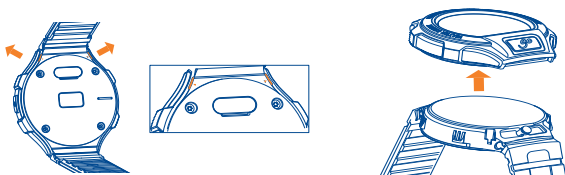
Table of Contents

Introduction	1
1 Your GO WATCH	1
1.1 Change front casing and band.....	1
1.2 Keys and port.....	3
1.3 Vibration reminding	3
1.4 USB charging	4
1.5 Power on your GO WATCH	4
1.6 Power off your GO WATCH	4
2 Pairing	5
3 Screen	7
3.1 Using the touch screen.....	8
4 Notifications	9
4.1 Icons	9
4.2 Notifications.....	10
5 Applications	11
6 Emotion Pulse	14
7 Onetouch Move	15
7.1 Home	15
7.2 Me	18
7.3 Setting goals.....	19
7.4 Watch.....	20
7.5 Upgrade.....	20
7.6 Settings	21
Safety and use	22
General information	34
12 MONTH LIMITED WARRANTY	37
Troubleshooting	40

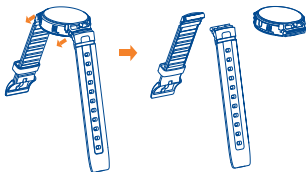
Your GO WATCH.....

1.1 Change front casing and band

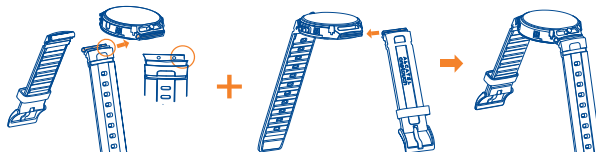
- 1 Remove the front casing.



- 2 Remove the bands.

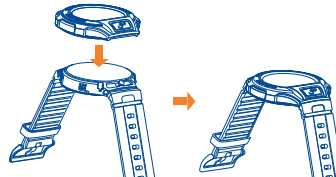


- 3 Install the new bands.



- 3 Install the GO WATCH bands by sliding the flat side of the bands from left to right into the slots on the bottom and top of the GO WATCH. The band without the buckle goes in the bottom slot. The band with the buckle goes in the top slot.

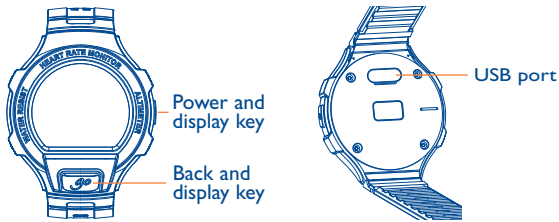
- 4 Install the new front casing.



- 4 Bands can only be removed after the front casing is removed. Install the bands before installing the front casing.

If the front casing does not attach to the GO WATCH, make sure that the casing is in the right position and pinch it until it's held firmly in place.

1.2 Keys and port



Power and display key

- Press to wake up your GO WATCH's screen.
- Long press to power on/off the GO WATCH.
- Long press for 10 seconds to restart the GO WATCH.

Back and display key

- Press to go back to the previous screen.
- Press to wake up your GO WATCH's screen.
- Long press from any screen to open Emotion Pulse.
- Press from Home screen to enter main menu.
- Press to dismiss notifications only on the GO WATCH.

1.3 Vibration reminding

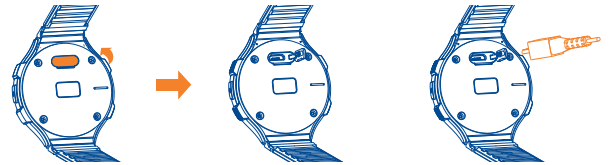
Your GO WATCH vibrates to remind you of:

- Notifications
- Call, alarm, calendar, event, etc.
- Low battery
- Disconnection with your phone

You can select the radius for your watch to vibrate after being disconnected from your phone.

1.4 USB charging

Open the USB port cover on the back of the GO WATCH. Connect it with a computer to charge via a USB cable.



1.5 Power on your GO WATCH

Long press the **Power** key until the GO WATCH powers on. It will take a few seconds before the screen lights up.

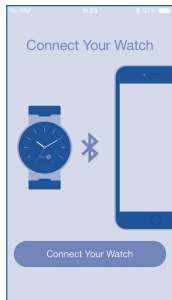
1.6 Power off your GO WATCH



You can power off your GO WATCH in the following two ways:

- Long press the **Power** key. Swipe icon  right or left to power off your GO WATCH. Press the **Back** key to cancel the power-off operation.
- Long press the **Power** key for around 8 seconds.

2 Pairing

- Start Onetouch Move. Touch **Start Pairing**, choose to sign up, log in with your account, or skip these steps but just complete your profile. Then touch **Connect Your Watch**.
- Turn on Bluetooth on your phone.



- Select your GO WATCH in the **Available Devices** list, then touch it to connect.
- Swipe icon  left on your GO WATCH to confirm connection. Swipe icon  right to reject pairing.



GO WATCH can be connected only through the Bluetooth searching in Onetouch Move.

3 Screen

Home screen



Touch on Home screen or press the **Back** key from Home screen to access the main menu

Main menu



The screen is provided in an extended format. You can swipe left/right to view the extended screen

Press the **Back** key to access the Home screen

3.1 Using the touch screen

Touch



To access, select an application or confirm an action, touch it with your finger.

Swipe left/right



Swipe left/right the applications, images, life modes, etc. to enjoy functions, change settings...

Slide



Slide up the screen to open notifications.












3.2 Adjust the sequence of main menu

To customize the sequence of the application icons in the main menu, long press an icon and drag it to the expected place.

4 Notifications.....

4.1 Icons

Notification/Status icons

	GO WATCH is disconnected with phone (in red) ⁽¹⁾		Missed call(s)
	Battery is low (in red)		Unread message(s)
	Battery is full		Unread email(s)
	Battery is charging (in blue)		Stopwatch is active
	Mute is on		Workout tracker for running or walking is active
	Airplane mode is on		

⁽¹⁾ If your GO WATCH is well connected with phone, the Bluetooth icon will not show.

4.2 Notifications⁽¹⁾

When there are notifications, touch and drag up to open the Notification panel and read the detailed information⁽²⁾.

Incoming call

Informs you when the phone gets an incoming call. You can reject or mute⁽³⁾ the incoming call from the GO WATCH.

Message⁽⁴⁾

Shows you the sender and contents of an incoming message.

Calendar reminder

Reminds you of upcoming events.

Alarm

When the time of your alarm set in Onetouch Move comes, your GO WATCH will vibrate and you can dismiss it.








⁽¹⁾ Make sure GO WATCH is connected with your phone.

⁽²⁾ GO WATCH will gently vibrate when there is an incoming notification.

⁽³⁾ Only for Android








⁽⁴⁾ Supports SMS and SNS.

5 Applications.....

	Weather ⁽¹⁾ forecasts the weather for the next 12 hours and for the next 4 days. Current temperature is displayed in the bottom left of the screen. You can swipe right to see the weather forecast for the next day.
	Life records all of your activities. You can view detailed data of different modes such as Steps, Calories, Distance, Sleep, etc. GO WATCH only records your deep and light sleep if you are asleep for 30 minutes or longer.
	Workout tracks your workout activities. You can specify some periods of your workout by lap and swipe the screen to view detailed information (such as the steps you made, distance you moved) for each lap. You can select a mode from running  and walking  , and touch the heart-shaped icon to enable continuous heart rate measuring during a workout.
	Stopwatch measures the amount of elapsed time
	Music ⁽²⁾ can help play the previous/next and stop songs on your phone. You can also adjust sound volume by making circles on the screen with your finger.

⁽¹⁾ The weather information is provided by AccuWeather. For details about the app, go to www.accuweather.com.



⁽²⁾ Make sure GO WATCH is connected with your phone.

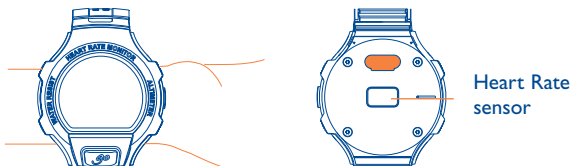
	Compass obtains geographic and altitude information. The altitude information will be more accurate if you are outdoor or in an open space. Conversely, the altitude may have deviation if the weather or atmospheric pressure sharply changes, or you are in a closed space such as an air-conditioned room or a cabin.
	Camera ⁽¹⁾⁽²⁾ controls the Camera on your phone. Touch the icon on your GO WATCH to turn on Camera and touch  to take a picture. Images will be saved in Gallery on your phone.
	Watch face personalizes your watch face. You can swipe left/right to select a watch face type.
	Search phone helps you to find your phone. Touch it and then your phone sounds or vibrates if the GO WATCH is connected with your phone.
	Emotion pulse detects your emotions and you can share it to friends, to your Facebook, or set it as wallpaper.
	Mute enables/disables vibration mode of your GO WATCH. When Mute is on, notifications can still be received but you won't be reminded by vibration.

⁽¹⁾ Make sure GO WATCH is connected with your phone.

⁽²⁾ Make sure your phone is unlocked.

	Airplane mode disconnects the GO WATCH from your phone. You can touch this icon to turn airplane mode on/off.
	Brightness personalizes brightness of your GO WATCH. You can touch this icon to adjust brightness.
	Heart Rate measures your heart rate. Touch the heart-shaped icon to measure in several seconds. Note that your GO WATCH must have proper contact with your wrist to ensure data correctness. Do not move your body while taking heart rate measurements.


 If you are using the Heart Rate application  to make sure your heart rate result is accurate, GO WATCH should be tightened firmly on your wrist, as shown in the following picture. Do not move during the testing. Otherwise, the test result can be abnormal.



If you enable the continuous heart rate measuring during a workout, do not move in the first 15 seconds before you start exercising.

6 Emotion Pulse.....

GO WATCH can detect your emotions and you can share your Emotion Pulse with a friend or to your Facebook account.

Touch  or long press the "go" key to access Emotion Pulse. Add another GO WATCH user as a friend in Onetouch Move first if you want to share your emotion with a friend.

GO WATCH will remind you if your friend shares an Emotion Pulse with you.

Touch **Home**  to check the Emotion Pulse you shared and received.

7 Onetouch Move



Onetouch Move helps you to pair the GO WATCH with your phone, review the activities, set goals, etc.

You need to sign up, log in, or complete your profile the first time. You can set your account by:

- Creating an account on Onetouch Move sign-up page directly.
- Using other social app accounts (such as Google accounts) to log in.

Your account can be used on Onetouch Move online website <http://move.alcatelonetouch.com>

7.1 Home

Shows your general activity.

For iOS

Touch to set goals

Touch to show the steps you made, calories you burned, and distance and minutes you moved during walking and running

Touch to share your achievements

Swipe right to view the activity of previous days

Touch to view the detailed information of this period of activity

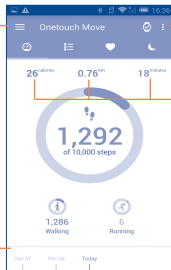
Touch to view the detailed information of this period of activity

Shows the maximum and minimum Heart Rate you measured

Shows your deep and light sleep periods

For Android

Touch to show the menu list

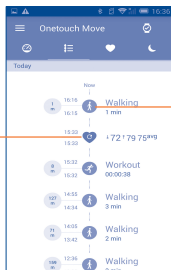


Touch to share your achievements and set goals

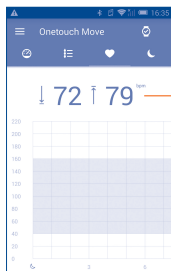
Touch to show the steps you made, calories you burned, and distance and minutes you moved during walking and running

Swipe right to view the activity of previous days

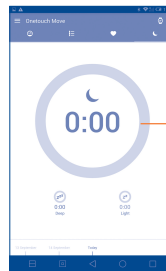
Shows your maximum, minimum, and average Heart Rate during this measurement



Touch to view the detailed information of this period of activity



Shows the maximum and minimum Heart Rate you measured



Shows your deep and light sleep periods

7.2 Me

Profile

Touch to update your photo or personal information such as name, gender, height, weight, and age.

My Account

Shows your account information and helps you change your password.

My Achievements

Touch to view your achievements.

Synchronization

You can choose whether your data is automatically synchronized to cloud, or only when Wi-Fi is connected.

Rate Onetouch Move

Touch to rate this app.

Help (For iOS)

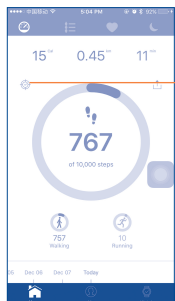
Touch to get more information about your watch.

Log Out

Touch to log out.

7.3 Setting goals

For iOS



Touch to set your daily goals



Touch to select your goal

Enable to remind you when you reach 80% of your daily goal

For Android

Touch  **Set Goal**. You can set your daily goal for each category.

7.4 Watch

Clock

Touch to view the local time, set the home time, and add alarms which will make your watch vibrate.

Watch Face

Touch to change your watch face.

Communication

Touch to enable the notifications of incoming calls and messages on the watch. Or add some VIP contacts to receive notifications only from VIP contacts.

Notifications

Select some apps so that notifications from these apps will be displayed on your GO WATCH.

Emotion Pulse

Use the GO WATCH to detect your emotion pulse and share it to your friends or Facebook.

7.5 Upgrade

GO WATCH firmware upgrade

If a new firmware version is available, a message is prompted when you start Onetouch Move for the first time every day. You can also touch **Watch\Settings** to check for an update.

Onetouch Move upgrade

If a new app version is available, a message is prompted when you start Onetouch Move for the first time every day. You can also touch **Me\Onetouch Move** to check for an update.

7.6 Settings

Calendar Events	Select to make the GO WATCH remind you of calendar events
Anti-loss	If this function is enabled and you are too far from phone, your GO WATCH will vibrate. Touch to select the radius for your watch to vibrate after being disconnected from your phone.
Inactivity Reminder	Your GO WATCH will remind you if you were inactive for a certain amount of time.
Display	Touch to set the sensitivity of raising your wrist to wake up the watch's screen. You can also set the duration after which your GO WATCH's screen will turn off automatically.
Language	Touch to select the language in your GO WATCH.
Flip to Mute (For Android)	If this function is enabled, you can flip your GO WATCH to mute incoming calls and calendar messages.
Flip Watch (For iOS)	If this function is enabled, you can flip your GO WATCH to mute calendar events.
Do Not Disturb	You can set a period of time during which your GO WATCH won't vibrate.
Units of Temperature	Touch to select the temperature unit.
Location	Detects your location.
Firmware Version	Displays the GO WATCH's firmware version.
Factory Reset	Touch to reset all settings. All your data will be deleted.
Disconnect Current Watch	Touch to disconnect the current GO WATCH to allow your phone to connect to a new watch.

Safety and use

We recommend that you read this chapter carefully before using your device. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a device while driving a vehicle constitutes a real risk, drivers are requested to refrain from using their device when the vehicle is not parked.

When switched on, your device emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your device on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from RF energy.

• CONDITIONS OF USE:

You are advised to switch off the device from time to time to optimize its performance.

Switch the device off before boarding an aircraft.

Switch the device off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile devices can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the device off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the device is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc.

Do not let children use the device and/or play with the device and accessories without supervision.

Please note that your device is a unibody device, the battery is not removable. Do not attempt to disassemble your device. If you disassemble your device the warranty will not apply. Also, disassembling the device may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your device with care and keep it in a clean and dust-free place.

Do not allow your device to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the device's display may be impaired, though this is temporary and not serious.

Do not open, dismantle or attempt to repair your device yourself.

Do not drop, throw or bend your device.

Do not use the device if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your device model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Pay attention to any warnings.

Do not attempt to open or disassemble GO WATCH. Under inappropriate operation, the product and battery can be damaged and be hazardous to the human body and the environment.

Do not clean GO WATCH with corrosive cleaning products.

Do not place GO WATCH in dishwashers, washing machines or dryers.

Do not place GO WATCH on or in heating devices, such as microwave ovens, stoves, or radiators.

Do not expose GO WATCH to extreme temperatures. The recommended temperature ranges from -20°C to 60°C.

Do not place GO WATCH close to fire.

Do not dispose of GO WATCH in a fire. This may cause the device to explode.

Prevent the USB connector from contacting water to avoid rust.

Do not crush, drop, or puncture your GO WATCH.

Never allow children to play with GO WATCH. Small components may present a choking hazard to children.

You are not recommended to wear GO WATCH on the frequently-used hand.

IP (Ingress Protection) Rating

Your watch has been tested in a controlled environment and certified to be water- and dust-resistant in specific situations (meets requirements of classification IP67 as described by the international standard IEC 60529 - Degrees of Protection provided by Enclosures [IP Code]; test conditions: 15 - 35 °C, 86 - 106 kPa, 1 meter 30 minutes). Despite this classification, your device is not impervious to water damage in any situation.

You may, for example, wear and use the watch during exercise (exposure to sweat is OK), in the rain, and while washing your hands with fresh water. But submerging your watch is not recommended and the watch is only protected against low pressure water stream. Therefore, it's not recommended to wear your watch while swimming or taking a shower.

When using your watch, note that:

If the device is exposed to fresh water, dry it thoroughly with a clean, soft cloth. If the device is exposed to any liquid other than fresh water, such as salt water, liquid chemicals, vinegar, alcohol, and liquid detergent, rinse the device with fresh water immediately and dry it thoroughly with a clean, soft cloth. Failure to rinse the watch in fresh water and dry it as instructed may cause it to suffer from operability or cosmetic issues.

Dry your watch before charging.

Do not submerge the watch.

Do not expose the watch to pressurized water or high velocity water, such as water running from a tap, ocean waves, or waterfalls.

Do not wear your watch in the sauna or steam room.

Even if your watch is resistant to dust and water, you should avoid exposing it to environments with excessive dust, sand and mud or to moist environments with extreme high or low temperatures.

Your warranty does not cover damage or defects caused by abuse or improper use of your watch (including use in environments where the relevant IP rating limitations are exceeded).

The first digit in the two-digit IP rating indicates the level of protection against solid objects, such as dust. The second digit indicates how resistant the watch is to water, as explained in the table below:

Resistance to solid objects such as dust

- 0: No special protection
- 1: Protected against solid objects larger than 50mm in diameter
- 2: Protected against solid objects larger than 12mm in diameter
- 3: Protected against solid objects larger than 2.5mm in diameter
- 4: Protected against solid objects larger than 1mm in diameter
- 5: Protected against dust; limited ingress (no harmful deposit)
- 6: Totally protected against dust

Resistance to water

- 0: No special protection
- 1: Protected against dripping water
- 2: Protected against dripping water when watch is tilted up to 15 degrees
- 3: Protected against spraying water
- 4: Protected against splashing water
- 5: Protected against low pressure jets of water from all directions
- 6: Protected against temporary flooding of water
- 7: Protected against the effects of immersion in up to 1 meter of water for 30 minutes

• ALLERGENS:

TCL Communication Ltd. avoids using known allergens in our products. From time to time, trace amounts of an allergen may be added during manufacture of a device or device component that could cause discomfort for some individuals. This approach is common for many types of products. We recommend that you monitor any products that may be in prolonged contact with your skin, and remove them if you experience skin irritation.

• HEART RATE ALERT

TCL Communication Ltd. shall not be liable in the event of inaccuracy of your heart rate or failure to provide the heart rate.

• EXERCISE

Pedometer, Sleep, Workout, and Heart Rate are intended for leisure, well-being and fitness purposes only and are not intended for medical use. Before using these applications, read the instructions carefully. Consult a medical professional if you experience any health problems or need medical assistance.

Heart rate monitor

The heart rate figures may not be accurate depending on measurement conditions and surroundings.

- Take heart rate measurements when you are seated and relaxed.
- If heart rate measurements are taken at low temperatures, the result may be inaccurate.
- Do not move your body while taking heart rate measurements. Doing so may cause your heart rate to be recorded inaccurately.
- Users with thin wrists may receive inaccurate heart rate measurements.
- Inaccurate measurements occur when the device is loose and the light used to provide the measurement is reflected unevenly.
- If the measurement is very different from the expected heart rate, rest for 30 minutes and then measure it again.
- During winter or in cold weather, keep yourself warm when measuring your heart rate.
- Smoking or consuming alcohol before taking measurements may cause your heart rate to be different from your normal heart rate.
- Do not talk, yawn, or breathe deeply while taking heart rate measurements. Doing so may cause your heart rate to be recorded inaccurately.
- If your heart rate is extremely high or low, measurements may be inaccurate.

- Heart rate measurements taken for infants and toddlers may be inaccurate.
- Do not look directly at the heart rate sensor's lights. Doing so may impair your vision.
- If heart rate measurement is not working properly, adjust the position of GO WATCH on your wrist. For example, move GO WATCH right, left, up, or down on your wrist to adjust the position of the heart measurement sensor. Or, wear GO WATCH with the heart rate sensor firmly against the inside of your wrist.
- If the heart rate sensor is dirty, wipe the sensor and try again.

Before You Start Exercising

This app can be used to monitor your exercise. While moderate physical activity, such as brisk walking, is safe for most people, health experts suggest that you talk with your doctor before you start an exercise program, particularly if you have any of the following conditions:

- Heart disease;
- Asthma or lung disease;
- Diabetes, or liver or kidney disease;
- Arthritis.

You should also check with your doctor if you have symptoms suggestive of heart, lung, or other serious disease, such as:

- Pain or discomfort in your chest, neck, jaw, or arms during physical activity;
- Dizziness or loss of consciousness;
- Shortness of breath with mild exertion or at rest, or when lying down or going to bed;
- Ankle swelling, especially at night;
- A heart murmur or a rapid or pronounced heartbeat;
- Muscle pain when walking upstairs or up a hill that goes away when you rest.

Finally, it is recommended that you see your doctor before engaging in vigorous exercise if two or more of the following apply:

- You are a man older than age 45 or a woman older than age 55;
- You have a family history of heart disease before age 55;
- You smoke or quit smoking in the past six months;
- You have not exercised for three months or more;
- You are overweight or obese;
- You have high blood pressure or high cholesterol.
- You have impaired glucose tolerance, also called pre-diabetes.

When in Doubt - Check it Out

If you are unsure of your health status, have several health problems, or are pregnant, you should speak with your doctor before starting a new program. Working with your doctor ahead of time is a good way to plan an program that is right and safe for you. Consider it the first step on your path to physical fitness.

• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your device regarding taking photographs and recording sounds with your device. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your device (including the operator) disclaim any liability which may result from the improper use of the device.

IC Notice

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

IC Radiation Exposure Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

• DATA PRIVACY

Please note by using GO WATCH some of your personal data may be shared with the main device (smartphone). It is under your own responsibility to protect your own personal data, not to share it with any unauthorized devices or third party devices connected to yours. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- (i) the technical possibilities available,
- (ii) the costs for implementing the measures,
- (iii) the risks involved with the processing of the personal data, and
- (iv) the sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

• **BATTERY:**

Please note your device is a unibody device, the battery is not removable. Observe the following precautions:

- Do not attempt to open the back cover,
- Do not attempt to eject, replace and open battery,
- Do not punctuate the back cover of your device,
- Do not burn or dispose of your device in household rubbish or store it at temperature above 60°C.

Device and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your device, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- - Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• **CHARGERS**

Home A.C./ Travel chargers will operate within the temperature range of 0°C (32°F) to 45°C (113°F).

The chargers designed for your device meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Battery: Lithium 225 mAh

• RADIO WAVES:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC ID: 2ACCJA012

IC ID: 9238A-0050

General information

- **Website:** www.alcatelonetouch.us
www.alcatelonetouch.ca
- **Facebook:** www.facebook.com/alcatelonetouchusa
www.facebook.com/alcatelonetouchcanada
- **Twitter:** <http://www.twitter.com/alcatelItouch>
- **Hot Line Number:** In the United States call (855) 368-0829 for technical support. In Canada call (855) 844-6058 for technical support.
- **Electronic labeling (E-label) path:** Touch settings / Regulatory & safety or input *#07#, you can find more information about labeling.

CEI588

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com.

This device complies with Industry Canada's licence-exempt RSSs.

- (1) It depends on countries.

• LICENCES



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

ALCATEL ONETOUCH SM03 Bluetooth Declaration ID D024873

Disclaimer

TCL Communication Ltd. WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND ARISING OUT OF OR RELATING TO THE USE OR THE INABILITY TO USE THE SOFTWARE OR ANY THIRD PARTY APPLICATION, ITS CONTENT OR FUNCTIONALITY, INCLUDING BUT NOT LIMITED TO DAMAGES CAUSED BY OR RELATED TO ERRORS, OMISSIONS, INTERRUPTIONS, DEFECTS, DELAY IN OPERATION OR TRANSMISSION, COMPUTER VIRUS, FAILURE TO CONNECT, NETWORK CHARGES, IN-APP PURCHASES, AND ALL OTHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES EVEN IF TCL Communication Ltd. HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. NOTWITHSTANDING THE FOREGOING, TCL Communication Ltd. TOTAL LIABILITY TO YOU FOR ALL LOSSES, DAMAGES, CAUSES OF ACTION, INCLUDING BUT NOT LIMITED TO THOSE BASED ON CONTRACT, TORT, OR OTHERWISE, ARISING OUT OF YOUR USE OF THE SOFTWARE OR THIRD PARTY APPLICATIONS ON THIS DEVICE, OR ANY OTHER PROVISION OF THIS EULA, SHALL NOT EXCEED THE AMOUNT PURCHASER PAID SPECIFICALLY FOR THE MOVE APPLICATION OR ANY SUCH THIRD PARTY APPLICATION THAT WAS INCLUDED WITH THIS DEVICE. THE FOREGOING LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS SHALL

APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

There may be certain differences between the user manual description and the watch's operation, depending on the software release of your device or specific operator services.

Childcare

These products are not toys and may be hazardous to small children. Parents shall be responsible and monitor their children's use of video games or other features that incorporate flashing lights on the phones.

Recycling

Please don't dispose of products or electrical accessories (such as chargers or batteries) with your household waste. Warning: Never dispose of batteries, either separately or within a mobile device, in a fire because they may explode. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Or, you may return unwanted ALCATEL ONETOUCH products and electrical accessories to any ALCATEL ONETOUCH Approved Service Center in your region. Packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

12 MONTH LIMITED WARRANTY

TCL Communications Ltd warrants to the original retail purchaser of this wireless device that should this product or part thereof during normal consumer usage and condition be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt from an authorized sales agent. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s). Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first twelve (12) month period from the date of purchase. This warranty extends to products purchased and sold within the United States.

The limited warranty for your wireless device will be voided if any of the following conditions occur:

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by TCL Communications Ltd.;
- Modification or repair performed by individuals not authorized by TCL Communications Ltd. or its affiliates;
- Changes to the device operating system by the user or third party applications;
- Acts of god such as inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation;

- Removal or altering of the wireless device's event labels or serial numbers (IMEI);
- Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines;
- Rooted devices;
- Damage as result of physical abuse regardless of cause.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCL Communications Ltd. or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

How to obtain Support: Contact the customer care center by calling (855-368-0829) or going to (<http://www.alcatelonetouch.us>). We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition, you may utilize our out of warranty repair options.

How to obtain Hardware Service within the terms of this warranty: Create a user profile (alcatel.finetw.com) and then create an RMA for the defective device. Ship the device with a copy of the original proof of purchase (e.g. original copy of the dated bill of sale, invoice) with the owner's return address (No PO Boxes accepted), wireless carrier's name, alternate daytime phone number, and email address with a complete problem description. Only ship the device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center. TCL Communications Ltd is not responsible for devices that do not arrive at the service center or are damaged in transit. Insurance is recommended with proof of delivery. Upon receipt, the service center will verify the warranty conditions, repair, and return your device to the address provided in the RMA.

Troubleshooting

Please refer to the instructions below before contacting our aftersales service:

Your GO WATCH cannot be detected or fails to pair with your phone.

- Turn on Bluetooth if it is disabled.
- Enable the Bluetooth service to search for devices.

How to unpair your GO WATCH from an iOS device?

After touching **Watch\Settings\Disconnct Current Watch**, remember to remove the watch in **Settings\Bluetooth\Your Device\Forget this Device**. Otherwise, the watch cannot be reconnected.

Your GO WATCH often disconnects from your phone.

- The background Onetouch Move service stops. Restart the application.
- Make sure your GO WATCH is not too far away from your phone.

Wi-Fi/Bluetooth transferring is slower than expected:

If other Bluetooth devices are also paired and connected to your phone, it is normal for the file transfer rate via Bluetooth to decrease. It is also normal behaviour for the Wi-Fi speed to be impacted and you may experience slower performance.

How many BT 4.0 Low Energy (BLE) devices can be connected to the phone at most?

5 BLE devices can be connected to the phone at the same time.

After Onetouch Move is installed and GO WATCH is connected to your phone, the battery consumption speed of your phone increases.

This is normal and the consumption includes:

- Keeping connection between your GO WATCH and phone

- File transfer between your GO WATCH and phone
- Disconnection, device scanning, and re-connection

Vibration does not work.

- Charge and confirm that the battery works.
- Make sure the connection between your GO WATCH and phone is not interrupted.

GO WATCH vibrates unexpectedly.

- Check whether you have a notification.
- Make sure your GO WATCH is not too far away from your phone.

Your GO WATCH does not respond.

Long press the **Power** key for 10 seconds to restart GO WATCH.

Factory reset

If the instructions above fail to solve the problem, try to reset your GO WATCH:

- Long press the **Power** and **Back** keys together for 10 seconds to reset your GO WATCH.
- For iOS

In Onetouch Move, touch **Watch\Settings\Factory Reset** to reset your GO WATCH.

- For Android

In Onetouch Move, touch , then touch **Watch\Settings\Factory Reset** to reset your GO WATCH.

ALCATEL is a trademark of ALCATEL-Lucent
and is used under license by
TCL Communication Ltd.

© Copyright 2015 TCL Communication Ltd.
All rights reserved

TCL Communication Ltd. reserves
the right to alter material
or technical specification
without prior notice.